

FOR HOSPICE COMPLIANCE AND BEREAVEMENT COORDINATORS

Hospice Bereavement Compliance Brief

Reference: 42 CFR §418.64(d) - Condition of Participation: Core Services

THE REGULATORY MANDATE

Every Medicare-certified hospice must maintain an organized program for bereavement services under the supervision of a qualified professional, with a bereavement plan of care for the bereaved family member up to one year following the patient's death.

The compliance requirement

42 CFR §418.64(d) requires hospices to offer bereavement services for up to 13 months post-death. This is a surveyed Condition of Participation - deficiencies are citable and can affect your certification.

The financial reality

Bereavement is delivered after the hospice benefit ends, making every hour of grief support an uncompensated cost absorbed by your program. As census grows, bereavement coordinators carry hundreds of active families simultaneously.

The clinical risk

A meta-analysis of 14 studies found 9.8% of bereaved adults develop prolonged grief disorder. Older surviving spouses are the highest-risk group - well beyond what a phone check-in cadence can safely manage.

How Total Life closes the gap

Total Life provides licensed therapists who deliver individual therapy to bereaved family members under their own Medicare benefits - at no cost to your hospice. Referrals integrate into your existing care coordination workflow within 2 to 4 weeks.

Ready to close this compliance gap?

Total Life works with hospice organizations to provide a licensed clinical pathway for bereaved family members, satisfying your CoP obligation with no financial exposure to your program.

Book a partnership discovery call: totallife.com/partners/hospice-bereavement

Email: partners@totallife.com

Total Life is a Medicare-covered behavioral health telehealth provider. Licensed therapists provide individual therapy by phone and video for adults 65+ in all 50 states. Services are billed under the patient's own Medicare benefits - no cost to partner organizations.